



BOOKING CONFIRMATION POLICY

A deposit of 50% is required to confirm all reservations. Should payment not be received within **48 hour**, we will assume that you no longer wish to stay at Four Palms.

This will result in your reservation being deemed null and void and open for other/online bookings.

The accommodation balance needs to be paid on arrival.

For 1 night bookings, we require the full amount (100% payment) as a deposit.

BANKING DETAILS

Four Palms Guest House

ABSA Durbanville

Account no: 4070576924

Branch code: 632005 Swift code: ABSAZAJJ

Proof of payment must be sent to: info@fourpalms.co.za

Reference: Invoice Number and Guest name/surname

All credit cards used for payments, need to be presented on arrival.

Guests must provide us with an ID/passport or driver's license on arrival.

CANCELLATION POLICY

All reservations cancelled within 14 days of arrival will automatically forfeit the 50% deposit.

Reservations cancelled within 7 days of arrival will forfeit the full amount.

Check in time: 14h00 – 22h00

Check out time: 10h00

Special arrangements need to be made for late arrivals, after 22h00

Breakfast to be served from 7h00 – 09h30, please arrange on arrival if an earlier breakfast is required.